DIGITAL WASTE TRACKING

Staff briefing document on the introduction of Digital Waste Tracking for our customers

What is Digital Waste Tracking?
Digital Waste Tracking is a new UK Government (Defra, the Environment Agency and the devolved administrations) system designed to improve the tracking of waste from where it is produced through to its final treatment or disposal. The aim is to reduce waste crime, improve compliance and gradually replace paper-based recording.

When will the changes happen?
October 2026 – Permitted waste receiving sites will begin reporting waste receipts digitally.

Expected from October 2027 – Waste carriers, brokers and dealers are expected to join the system, creating end-to-end digital tracking.

How will this affect Portland Stone Ltd?
Our day-to-day operation will remain largely unchanged. We will continue to accept waste, issue Waste Transfer Notes where required, weigh vehicles and process waste as we do now.

The main additional requirement is that the receipt of waste at our permitted facility will also be reported electronically through the Digital Waste Tracking system, directly from Weighsoft through the API connection to Defra.

Typical Skip Journey
- Customer books a skip or waste collection.
- Driver collects the waste.
- Waste Transfer Note is completed.
- Waste arrives at our site.
- Weighbridge transaction is completed in Weighsoft.
- The receipt of the waste is digitally reported to Defra.
- Waste is sorted, processed and sent for recovery, transfer or disposal.

Information that must be accurate
- Customer details and address.
- Vehicle registration.
- Waste description.
- Correct EWC code.
- Weight of the load.
- Carrier details where applicable.

What staff need to do
- Continue following existing site procedures.
- Ensure all information entered into Weighsoft is accurate.
- Ask a supervisor if you are unsure of the correct waste description or EWC code.
- Report unusual or suspicious loads immediately.

What Does This Mean for Our Customers?

For most customers, the introduction of Digital Waste Tracking will have very little impact on the way they use our facility.

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Customers will continue to:

- Book skips and waste collections as normal.
- Bring waste to our recycling facility as they do today.
- Complete Waste Transfer Notes or use existing season tickets where applicable.
- Receive weighbridge tickets and invoices in the usual way.

The main change is that, from **October 2026**, Portland Stone Ltd will also be required to electronically report the receipt of waste accepted at our permitted facility to the Government's Digital Waste Tracking service.

Initially, customers should not notice any significant changes to the information they are asked to provide. However, to ensure we meet our legal obligations, we may need to confirm that our records are accurate and up to date. This may include:

- Company name.
- Site or collection address.
- Contact details.
- Waste description.
- European Waste Catalogue (EWC) code (where applicable).
- Waste carrier registration (where another carrier is delivering waste).

Over time, as the Digital Waste Tracking system is expanded, customers may be asked to provide additional information to support the national tracking system. We will provide guidance well in advance of any changes.

Customers Using Their Own Vehicle

Customers who transport their own waste to Portland Stone Ltd should continue to follow our existing site procedures.

Commercial customers must continue to:

- Hold a valid Waste Carrier Registration where required.
- Ensure Waste Transfer Notes are completed correctly.
- Accurately describe the waste being delivered.

Householders bringing their own domestic waste will continue to follow the existing waste acceptance procedures. There are currently no significant additional requirements for household customers as a result of Digital Waste Tracking.

Why Is This Being Introduced?

The Government is introducing Digital Waste Tracking to:

- Reduce illegal waste activity and fly-tipping.
- Improve traceability of waste from production to final treatment or disposal.
- Provide greater transparency across the waste industry.
- Reduce paper records over time.
- Improve environmental compliance.

Portland Stone Ltd fully supports these objectives and is committed to ensuring that the transition is as smooth as possible for our customers.

Customer Reassurance

You do not need to worry about the new Digital Waste Tracking requirements. Portland Stone Ltd will manage the compliance process on your behalf wherever possible. We will let you know if we need any additional information when arranging your waste collection or skip hire. Our aim is to make the transition as simple and seamless as possible while continuing to provide the same reliable service you expect from us.

Danny Nash – Managing Director / COTC Holder - 14th July 2026